# JIM MILKE

## Senior Copywriter / Associate Creative Director

553 Columbus Avenue, #2 / Boston, MA 02118 / t: (617) 247-0596 / c: (617) 955-6269 / jamesmilke@gmail.com

<b>2012 - present</b> <b>FREELANCE</b> Boston, MA	<b>Principal</b> Provide copywriting and/or creative director expertise in websites, advertising, branding, direct mail, collateral, editorial, & public relations.
<b>2011 - 2012</b> <b>WAYFAIR</b> Boston, MA	<b>Copy Manager / Sr. Copywriter</b> Led, managed and oversaw all Wayfair-branded website copy, banner advertising, online promotions, weekly email campaigns, and end-to-end CRM materials for the largest online-only home furnishings retailer in the US. Also served as a consultant to Wayfair in the UK and Germany; as well as AllModern.com and Joss & Main.
2009 - 2011 FREELANCE Boston, MA	<b>Principal</b> Provided agencies and clients with electrifyingly, authentic and meaningful multi-channel communications that inspire new customers and strengthen old loyalties to deliver response rates of up to 70%.
	Digitas, Ally Bank, GMAC Mortgage, GMAC Auto, Smartauction, Brave (financial services) account, Sweatmonkey, Noblehour, LIV Therapy, IMN, Marodyne, Tivoli, Ruben Perlotti, Liberty Mutual
2006 - 2009 CROSS COUNTRY AUTOMOTIVE SERVICES Medford, MA	Senior Copywriter Led copy department to create ad campaigns, direct mail, collateral, and end-to-end CRM materials for CCAS and their client roster of private-label roadside assistance programs. BMW, Jaguar, Lexus, Mini Cooper, Mercedes-Benz, Subaru, Toyota, Volvo, Costco,
<b>2000 - 2006</b> <b>FREELANCE</b> Boston, MA	Chrysler, Nationwide Insurance, Farmers Insurance, HSBC, Wells Fargo <b>Principal</b> Avon Skin Care, Dunkin Donuts, Timberland, New York Magazine, Marshalls, TJMAXX, A.J. Wright, HomeGoods, Staples, Genzyme, Pfizer, Dictaphone, Hallmark Healthcare, Fenway Community Health Center, MetroWest Community Health Care Foundation, Wellesley College, Everbank.com, GeoDeck, Hartney Greymont, Inn at Harvard, Muzi Motors, Northland Job Corps, AC Tech, Caterpillar, Celarix.com, Clarendon Hills Winery
1998 - 2000 HILL HOLLIDAY / ZENTROPY PARTNERS Cambridge, MA	Senior Copywriter Created award-winning websites and integrated advertising campaigns. BankBoston, Big Brothers of Greater Boston, Broadwing.com, Great Plains Software, GTE Internetworking, Hill Holliday, Lotus Software, NEC Monitors, PricewaterhouseCoopers, Freedom Trail, Union Bank of Switzerland, UPS Olympics, Wang Global, Wisk, Yet2.com

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1996 - 1997 BRONNER SLOSBERG HUMPHREY Boston, MA

### Copywriter

Teamed with account management and Art Directors to create high-yielding direct mail campaigns.

AT&T Local Service, AT&T Universal Card, AT&T Universal Rewards, Mother Caroline Academy

1992 - 1995 WEISS, WHITTEN, STAGLIANO New York, NY Junior Copywriter

Wrote print, collateral and radio advertising for agency clients.

Aer Lingus, Armani Exchange, Bass Ale, Boyd's of Philadelphia, Bucks County Coffee, Bulova, Cole Haan, Guerlain, Overseas Tourism Ministry of Ireland

## AWARDS

HATCH AWARD, GOLD	Hill Holliday website
HATCH AWARD, BRONZE	Freedom Trail website
ONE SHOW INTERACTIVE, MERIT	Lotus ad campaign
ONE SHOW INTERACTIVE, MERIT	Wang Global ad campaign

### EDUCATION

SCHOOL OF VISUAL ARTS New York, NY	Advertising Copywriting
UNIVERSITY OF VERMONT Burlington, VT	Bachelor of Arts, Economics
L'UNIVERSITE DE NICE Nice, France	Certificate, European Economic Community

References available on request.

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